

## Summary

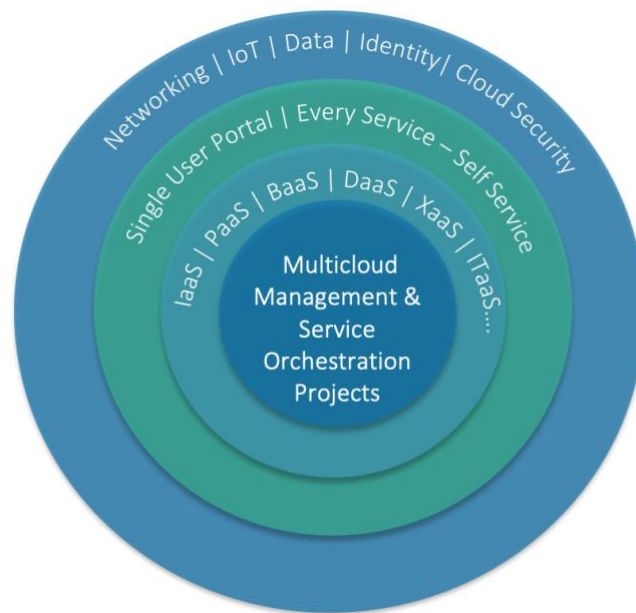
This service package will deliver a workshop and summary document which will review your business requirements and define the vision, strategy and roadmap for implementing an enterprise service catalog solution based on Cisco Prime Service Catalog.

## Cisco Prime Service Catalog

Cisco Prime Service Catalog is an innovative service catalog and request management solution that enables organisations to offer self-service, automated services. The Prime Service Catalog offers users a simple process for ordering, delivery and tracking of requests underpinned with clear methods for resource management. Within PSC, multi-level services can be easily ordered, request life-cycles tracked and services life-cycles managed from introduction through to decommissioning.

## Metsi Technologies

Metsi Technologies is a global digital systems integrator that specializes in complex systems automation & orchestration, built on a hybrid multicloud fabric and empowered by a Software Defined Data Center. Our software engineers are experts in enterprise networking, self-service platforms, real-time business performance and optimization, and automated control of network infrastructure. We integrate the entire IT stack and develop IT-as-a-Service solutions, leading with Cisco and including RedHat, VMware, Kubernetes, AWS, Azure, and Google Cloud Platform.



Metsi Technologies Continuous Digital Innovation

## Cisco Prime Service Catalog Workshop (PSC-WS-CUS)

ACTIVITY	ACTIVITY OUTCOME	COST
1. Workshop	<ul style="list-style-type: none"> <li>• Confirmed scope with customer/partner</li> <li>• Service Catalog planning strategy workshop agenda:               <ul style="list-style-type: none"> <li>• Understand business requirements and define customer vision for Self Service Catalog solution</li> <li>• Organisational structure</li> <li>• Request Management Process</li> <li>• Service Design</li> <li>• Integrations</li> </ul> </li> </ul>	POA
2. HLD Documentation & Implementation Plan	<ul style="list-style-type: none"> <li>• High Level Design document containing:               <ul style="list-style-type: none"> <li>• Solution Architecture</li> <li>• Organisational Modelling into the Service Catalog</li> <li>• User Sign On Process</li> <li>• Data modelling</li> <li>• Service Design</li> <li>• Integrations</li> </ul> </li> <li>• Agreed strategy &amp; roadmap               <ul style="list-style-type: none"> <li>• Project plan to implement Prime Service Catalog</li> </ul> </li> </ul>	
ELAPSED DURATION		1 week